

GOVERNMENT OF ARUNACHAL PRADESH  
DEPARTMENT OF IT & COMMUNICATION  
ROOM NO.107, DIGITAL CELL  
BLOCK NO.1, FIRST FLOOR  
A.P.CIVIL SECRETARIAT: ITANAGAR

NO.DIT/218-2018

Dated Itanagar, the 15<sup>th</sup> Nov'2018


GeM Tender Notice

Government eMarketPlace (GeM) bid bearing No.GEM/2018/B/120535 dated 15.11.2018 has been published in the Government eMarketPlace (GeM) for 'Implementation of Arunachal-State Wide Area Network'.

The details of the bid can be seen & downloaded from GeM Portal ([www.gem.gov.in](http://www.gem.gov.in))

link:[https://bidplus.gem.gov.in/bidlists/bunch?search\\_param=bidcat&search\\_by=Swan](https://bidplus.gem.gov.in/bidlists/bunch?search_param=bidcat&search_by=Swan).

The Special Terms & Conditions can be downloaded from [www.arunachalpradesh.gov.in](http://www.arunachalpradesh.gov.in)

  
(Neelam Yapin Tana)  
Director, IT&C

Copy to:

1.Content Manager, Silicon Techlab for publication in the website.

## Annexure 2

### **General Terms & Conditions for ARSWAN:**

1. The SI/Bidder must be a registered company in India since at least 5 Years
2. The SI/Bidder must have a minimum turnover 50Cr Per year since last 3 years or cumulative total of last 3 years must be minimum 150 Cr.
3. The SI/Bidder must be ISO 9000, ISO 20000, ISO 27001 & CMMI SVC/3, with ITIL process Compliance (Declaration must be submitted on Letter Head), The SI/Bidder must have a dedicated 24x7 Help Desk, Toll-Free No.
4. The SI/Bidder must have executed at least one project of converged Network – voice, data and video worth 40 cr, 2 Purchase Orders worth atleast 25CR each, 3 Purchase Orders worth atleast 20CR Each
5. The SI/Bidder must be the Tier 1 partner for the OEM and OEM to submit Authorization favoring the SI/Bidder duly stamped and signed
6. The OEM must give written declaration on their Letter Head confirming to warranty /AMC support for five years as per the Purchase order being issued to the successful SI/bidder. In case the SI/bidder backs out of its contractual commitment the OEM will ensure all warranty /AMC support either directly or through other partner at No-Charge.
7. The SI/Bidder must quote unit price including FMS, AMC for 5 Years for managing the SHQ, DHQ, BHQ in the state.
8. All prices quoted must be inclusive of applicable GST.
9. The State is free to change the quantity of the Items to be supplied.
10. The state/GeM is free to issue the consolidated Work Order or may issue the work order in Phased manner depending upon the implementation/feasibility of sites.
11. The quoted prices need to be valid for One year and SI/bidder may change its pricing in case there is a USD rate variation  $\pm 3\%$ .
12. The SI / Bidder must submit the entire Hard Copy of Bid including technical, product catalogue and commercial, price bid at State DIT Department managing ARSWAN as uploaded on GeM within 5 working days from date of submission of bid on GeM portal.
13. State will arrange the Raw Power, Bandwidth, Site readiness, platform for Generator including diesel, adequate space for staff sitting, Storage for equipment's at all SHQ/DHQ/BHQ.
14. Payment Terms: 80% payment against delivery of all materials at Central site in SHQ and balance 20% against complete installation at all site. The SI/Bidder may claim 20% payment too due against installation by submitting equivalent amount of PBG valid for One year;

15. Manpower/FMS payment for maintenance of network will be paid in 20 equal quarterly instalments. The SI/Bidder may claim the same annually as advance by submitting a PBG @10% which will be renewable Yearly basis.
16. Wherever the site is not ready the vendor payment will not be with-hold, SI will submit the under taking in this regard and keep the material in safe custody of ARSWAN IT Department and all payments will be released as per GeM.
17. The Implementation Schedule: 6 Months from Signing of MSA. Late Delivery (LD) will be applicable after signing the MSA.
18. LD will be charged @0.1% of the Order Value per week to max. of 4% applicable after end of 10 Weeks from the date of signing of the MSA agreement
19. The State will sign SNR (Site-Note ready) confirmation wherever site is not ready and Bidder/SI is not able to supply/complete it's installation as per scope. The State will release all payment to SI/Bidder, wherein the SI/bidder will give an undertaking confirming that he will complete Supply & Installation within 1 month from the date confirmation in writing from the state.
20. Scope of the System Integrator would be to supply, install, test and commission of equipment's as per the BOM at SWAN POPs SHQ, DHQ and BHQ; and operation & maintenance support for five years. The System Integrator will also provide training to the technical team of ARSWAN IT Department during the implementation and O&M.
21. All the network equipment's should be compatible and interoperable from Day 1
22. Passive Components is for implementing the SWAN project. Bidders are requested to quote for lumpsum work
23. Agreement / SLA will have to be signed by the L1 bidder with ARSWAN Administration/DIT Department
24. The product being supplied must be warrantied for 5 Years from date of supply of at Central Site, The product being supplied should not have been declared EOL/EOS (an under taking in this regard must be submitted by OEM on their Letter Head duly stamp and sign).

Link:

[https://bidplus.gem.gov.in/bidlists/bunch?search\\_param=bidcat&search\\_by=swan](https://bidplus.gem.gov.in/bidlists/bunch?search_param=bidcat&search_by=swan)