

Sr. No.	Chapter Reference	Section Reference	Page Reference	Description of item	Query / Request for ammendment	Comments from APSCST
1	i	2	2	Earnest Money Deposit	Requested to allow sbmission of EMD in the form of Bank Guarantee	Not Allowed
2	ii	2/ii	5	The bidder should be an organisation of repute in operation..... with its core business operations in consulting services	Can a organisation well established in the market in both IT business and as well in Consulting business though having large diffrence in the business revenue from the above segments qualify this criteria? The difference in revenue is due to the nature of projects handled.	This point is self explanatory. The intention is to select a bidder of repute with relevant experience.
3	ii	2/iii	5	The bidder should have been profitable..... The bidder annual turnover.....	Can certificate from auditor in this regard meet the requirement?	Yes
4	ii	2/vi	5	The bidder should have been associated with the Indian.... In implementation of at least 3 IT/Development projects of the value of at least Rs. 10 Cr. during last three years	Does it mean that the bidder organisation should also have provided IT application development service?	Yes
5	ii	2/vii	5	The bidder should undertaken at least one web-based project development	Does the bidder should have undertaken consulting assignment in web-based project development OR should have also carried application development for the Web-based project?	Both.
6	ii	3.0/vi/b	6	Bidder fails to cooperate	Kindly elaborate the kind of suupport implied	This point implies that the bidder should be able to respond to all clarification needed by APSCST during the evaluation process.
7	ii	8.1/ii/e	7	Technology base for solutions:.....	This criteria can be met only when software development is in the scope of the consulting firm. Does the bidder also need to develop the IT application?	Yes.
8	ii	8.1/ii/f	7	Team composition and task assignment including (i) well defined.....(ii) Curriculum vitae of domain expert, Software professional who will be actually deployed	In case the bidder needs to develop application also the task will require a team effort as standard practice. The team n many occasion at multiple site work under guidance of the Project Manager. However the Business Analysis, User Testing are done onsite. Therefore please clarify which software professionals need to be onsite.	It is expected that the bidder should recommend appropriate resources for this purpose
9	ii	11.1/v	11	Evaluation criteria table	What will be markng criteria in each category mentioned in the bid? Please detail.	Bid evaluation committee will decide.
10	ii	12	12	The tendering actiity Violated any of the terms laid down in section 18 f Chapter ii	The chapter contains upto section 17. Kindly clarify.	This clause should read as " Violated any of the terms laid down in Chapter II".

11	ii	16	14	Payment Terms:	Is implementation subject of approval of FRS? If so what is the time frame for approval? Is there a time frame for acceptance by client SRS though mentioned in Phase IV of SoW in Chapter-III it is not mentioned in Payment Terms. Kindly clarify above. Please clarify the kind of training Please clarify the Pilot Project.	Time frame is subject to the administrative procedures and rules and regulation of the state government. Pilot indicates partial proof check of the system
				10% on As-Is study...approval by client		
				20% on BPR....due acceptance by Client		
				10% on submission of FRS		
				10% on .. Completion of training		
10% on successful implementation of pilot project						
12	iii	Phase IV - Implement	19	Assist the planning department in achieving ISO certification	Which ISO standard referred?	ISO - 9001
13	iii	Phase IV - Implement	16	Phase IV - Implement	Whether the Implementation is in scope of work for Consultant or for the third party application developer.	For the successful bidder.
14	iii	Phase III - Construct	19	Prepare RFP/NIT	The RFP to be prepared for Application development vendor or for supply for Hardware / Software materials	Hardware/System Software Materials
15	iii	Phase III - Construct	15	Conduct Training needs assesment.....	It's mentioned here to prepare the TNA for the change in business management where as in the Payment Terms there is a 10% payment for successful completion of training. Please clarify the kind of training.	It is expected that the bidder should recommend appropriate training and their plan in the proposal.